



# FOMERLY INCARCERATED PERSON PACKET

## RESOURCES TO ASSIST INMATES AFTER RELEASE

### STATEWIDE RESOURCES

- **CONTACT of North Carolina**
  - [www.contact-nc.org/](http://www.contact-nc.org/)
  - (919) 934-6161
  - Services Provided:
    - 24-hour free, confidential, anonymous crisis intervention
- **Employment Security Commission of North Carolina**
  - <https://www.ncesc.com>
  - Services Provided:
    - Career planning assistance
    - Unemployment programs
    - Benefits assistance
- **Goodwill Industries**
  - <http://www.goodwill.org/goodwill-for-you/specialized-services/people-with-criminal-backgrounds/>
  - (800) 741-0186
  - Services Provided:
    - Pre-release services: obtaining documentation
    - Basic skill development: GED, ESL and basic education classes
    - Employment readiness training: learn interviewing and workplace communication skills
    - Occupational skill training
    - Job placement assistance
    - Life skills: parenting, relationship and communication skills
- **Legal Aid of North Carolina**
  - [www.legalaid.org](http://www.legalaid.org)
  - (919) 856-2564
  - Services Provided:
    - legal services in civil matters to low-income people
- **N.C. 211**
  - <http://www.nc211.org>
  - (888) 892-1162
  - Services Provided:
    - 24/7 referral to important community services, including

- Counseling and support groups
  - Health services
  - Food, clothing and housing
- **North Carolina Association of Free Clinics**
  - [www.ncfreeclinics.org](http://www.ncfreeclinics.org)
  - Services Provided:
    - Contact information for free health clinics in each county in N.C.
- **North Carolina Care Line**
  - [www.dhhs.state.nc.us/ocs/careline.htm](http://www.dhhs.state.nc.us/ocs/careline.htm)
  - (800) 662-7030
  - Services Provided:
    - Links callers to services available through the N.C. Department of Health and Human Services
    - Hours: 7 a.m.- 11 p.m./7 days a week
- **North Carolina Department of Correction**
  - <http://www.doc.state.nc.us/transition/index.htm>
  - Services Provided:
    - Offender Workforce Development
    - Transitional Aftercare Network
    - List of useful transition services for each county in North Carolina
- **North Carolina Division of Social Services**
  - <http://www.dhhs.state.nc.us>
  - Services Provided:
    - County-by-county directory of local DSS offices
    - Emergency assistance
    - Substance abuse assistance
    - Employment assistance
    - Referral to state resources
- **North Carolina Division of Vocational Rehabilitation**
  - <http://dvr.dhhs.state.nc.us>
  - Services Provided:
    - Employment and self-sufficiency assistance to residents with disabilities
    - Guidance and counseling
    - Employment training
    - Post-employment support
- **North Carolina Housing Finance Agency**
  - <http://www.nchfa.com/>
  - (919) 877-5700
  - Services Provided:
    - Housing resource guide
    - Affordable apartment locator
    - Homelessness prevention services
- **Salvation Army**
  - [www.salvationarmyusa.org](http://www.salvationarmyusa.org)
  - (704) 522-4970
  - Services Provided:
    - Pre-release job training programs
    - Employment opportunities (in cooperation with parole personnel)

- Material aid
  - Spiritual guidance
- **Vital Records**
  - <http://vitalrecords.nc.gov>
  - (919) 733-3000
  - Services Provided:
    - Birth, death, marriage and divorce certificates
    - Assistance in changing certificate records
- **Voter Registration**
  - North Carolina State Board of Elections:
    - [www.sboe.state.nc.us](http://www.sboe.state.nc.us)
    - (919) 733-7173 or (866) 522-4723
  - Note:
    - Persons with felony convictions are eligible to vote in North Carolina so long as they are no longer incarcerated, on parole, or on probation. N.C. Gen Stat. § 163-55, N.C. Gen. Stat. § 13-1.

## **EASTERN N.C.**

- **Albemarle Hopeline and Hope House: Pasquotank County**
  - P.O. Box 2064, Elizabeth City, N.C. 27906
  - <http://www.albemarlehopeline.org/>
  - (252) 338-5338
  - Services Provided:
    - Emergency shelter for women and children, including comprehensive support services
    - 24-hour crisis counseling by telephone: (252) 338-3011
    - Individual counseling and support groups
    - Referrals to appropriate community resources
- **Beacon Rescue Mission: Hartnett County**
  - 207 W. Broad St., Dunn, N.C. 28334
  - [www.beaconmission.com](http://www.beaconmission.com)
  - (910) 892-5772
  - Services Provided:
    - Homeless Shelter (residents must maintain full-time employment)
    - Food, clothing and personal supplies
    - Job placement assistance
- **Brunswick Family Assistance Agency: Brunswick County**
  - 104 Ocean Highway North, P.O. Box 333, Supply, N.C. 28462
  - [www.brunswickfamily.org](http://www.brunswickfamily.org)
  - (910) 754-4766
  - Services Provided:
    - Food pantry
    - Children's clothing and baby needs
    - Tax preparation
    - Hispanic advocacy and interpretation
    - Elderly and disabled transportation
- **Caring Community Clinic; Onslow County**
  - 1 Dewitt Street, Jacksonville, N.C. 28546

- <http://www.onslowcm.org>
- (910) 346-6149
- Services Provided:
  - Assistance with non-emergency illnesses
    - By appointment only
  - Soup kitchen: Open Monday-Friday 10:45-11:45 a.m.
    - 600 Court Street, Jacksonville, N.C.
  - Homeless Shelter: must have the ability to work
    - 600 Court Street, Jacksonville N.C.
- **Carteret County Domestic Violence Program, Inc.**
  - P.O. Box 2279, Morehead City, N.C. 28557
  - [www.carteretcountydomesticviolence.com](http://www.carteretcountydomesticviolence.com)
  - (252) 726-8996
  - Services Provided:
    - 24/7 Crisis Hotlines: (252) 728-3788, (252) 393-6361
    - safe shelter
    - counseling and support groups
    - food pantry
    - court advocacy
- **Christian Mission Center of Moore County**
  - 703 Monroe St., Carthage, N.C. 28327
  - (910) 947-5787
  - Services Provided:
    - Food bank
- **City Mission: Wayne County**
  - 111 S. Center St., Goldsboro, N.C. 27530
  - (919) 734-500
  - Services Provided:
    - Employment program at local thrift store
- **City Rescue Mission: Cumberland County**
  - 120 North Cool Spring St., Fayetteville, N.C. 28301
  - <http://crmfbc.com/fayettevillencityrescuemission/index.html>
  - (910) 323-0446
  - Services Provided:
    - Homeless shelter for men
    - 3 meals per day/ 7 days a week
    - Clothing and personal hygiene kits provided
- **CONTACT Crisis Helpline: Cumberland County**
  - 3507 Hill Street, Hope Mills, N.C. 2348
  - [www.contactcrisishelp.com](http://www.contactcrisishelp.com)
  - (910) 483-8970
  - Services Provided:
    - Crisis counseling via phone
- **Cumberland County Department of Social Services**
  - 1225 Ramsey St., Fayetteville, N.C. 28301
  - [www.dss.co.cumberland.nc.us](http://www.dss.co.cumberland.nc.us)
  - (910) 323-1540
  - Services Provided:

- Work First: job training, placement, retention counseling, child care, and transportation assistance for welfare recipients
- **Families First, Inc.: Columbus County**
  - 809 Washington St., Whiteville, N.C. 28472
  - <http://www.familiesfirstnc.org>
  - (910) 642-5996
    - Bladen County office: (910) 862-2534
  - Services Provided:
    - Domestic violence shelter for women and children
    - Crisis line: (910) 641-0444 (collect calls accepted)
- **Family Violence Program, Inc: Pitt County**
  - P.O. Box 8429, Greenville, N.C. 27835
  - (252) 758-4400
  - Services Provided:
    - Adult abuse hotline
- **Greenville Community Shelters, Inc.: Pitt County**
  - 207 Manhattan Ave., Greenville, N.C. 27834
  - <http://greenvillecommunityshelters.bbnw.org/>
  - (252) 752-0829
    - Nights and weekends: (252) 752-1107
    - Emergency Assistance: (252) 551-9112
  - Services Provided:
    - Emergency overnight shelter
    - Transitional housing program
    - Emergency assistance ministry
    - Permanent housing assistance
- **Hope Center: Cumberland County**
  - 913 Person St., Fayetteville, N.C. 28301
  - (910) 920-4729
  - Services Provided:
    - Shelter for single males
- **Hope Harbor Home, Inc.: Brunswick County**
  - PO Box 230, Supply, N.C. 28462
  - <http://www.hopeharborhome.org/>
  - (910) 754-5726
  - Services Provided:
    - Domestic violence shelter for women and children
    - Individual counseling: telephone and in person
    - Court advocacy
- **Jesus, Others, and You, Inc: Pitt County**
  - 700 Albemarle Ave., Greenville, N.C. 27834
  - (252) 561-7569
- **Lighthouse of Wayne County, Inc.**
  - P.O. Box 1581, Goldsboro, N.C. 27530
  - (919) 736-1313
  - Services Provided:
    - Emergency shelter
- **Mercy House Homeless Shelter: New Hanover County**

- 411 Red Cross St., Wilmington, N.C. 28401
- <http://www.mercyhouse.us/>
- (910) 343-0707 or (910) 343-0330
- Services Provided:
  - Shelter
  - Food and clothing
- **My Sister's House, Inc.: Edgecombe County**
  - P.O. Box 7665, Rocky Mount, N.C. 27804
  - <http://www.mysistershousenc.org>
  - (252) 462-0366
  - Services Provided:
    - 24 hour crisis line
    - Crisis intervention and counseling
    - Safe house/shelter
    - Assistance with housing, education and employment
- **New Life Mission: Cumberland County**
  - 303 Maloney Ave., Fayetteville, N.C. 28301
  - [www.newlifemissch.org](http://www.newlifemissch.org)
  - (910) 864-4678
  - Services Provided:
    - Homeless shelter
- **Options to Domestic Violence and Sexual Assault, Inc.: Hyde County**
  - PO Box 93, Swan Quarter, N.C. 27885
  - [www.optionstodomesticviolence.com](http://www.optionstodomesticviolence.com)
  - (252) 926-3881
  - Services Provided:
    - 24 hour crisis line: (877) 723-8309
    - Emergency assistance to victims of domestic violence, sexual abuse, and rape
- **Offender Referral Services Program: Pasquotank County**
  - 218 N. Elliot St., Elizabeth City, N.C. 27909
  - <http://www.offenderreferral.org/>
  - (252) 335-1676
  - Services Provided:
    - Counseling for addiction, domestic violence, anger management
    - Serving Chowan, Camden, Perquimans, Currituck, Gates, and Pasquotank Counties
- **Outer Banks Hotline Battered Women's Shelter: Dare County**
  - P.O. Box 1417, Manteo, N.C. 27954
  - <http://www.obhotline.org/support.aspx>
  - (252) 473-5121
  - Services Provided:
    - 24 hour crisis line
    - Domestic violence shelter
    - Emergency response to sexual assault victims
- **Religious Community Services Homeless Shelter: Craven County**
  - P.O. Box 704, New Bern, N.C. 28503
  - (252) 633-2767
  - Services Provided:
    - Emergency shelter

- **Robins Meadow Transitional Housing Program: Cumberland County**
  - 503 Old Wilmington Rd., Fayetteville, N.C. 28301
  - (910) 321-6582
  - Services Provided:
    - Transitional housing program for homeless families
- **Safe Haven of Pender, Inc.**
  - <http://www.pendersafehaven.com/>
  - (910) 259-8989
  - Services Provided:
    - Food, clothing, shelter and referrals to victims of domestic violence
    - 24 hour crisis hotline
- **Salvation Army Homeless Shelter: Wayne County**
  - 610 William St., Goldsboro, N.C. 27530
  - (919) 735-5876
  - Services Provided:
    - Emergency Shelter
- **Second Chance Mission of Hope: Onslow County**
  - 309 Court St., Jacksonville, N.C. 28540
  - (910) 455-7111
  - Services Provided:
    - Emergency shelter
- **Services for Abused Families in Emergencies, Inc. (SAFE): Hertford County**
  - PO Box 98, Ahoskie, N.C. 27910
  - [http://www.hertfordcounty.com/roanoke\\_safe.htm](http://www.hertfordcounty.com/roanoke_safe.htm)
  - (252) 332-1933
  - Services Provided:
    - 24 hour crisis line (800) 669-1933
    - Shelter
    - Support groups
    - AA/NA meetings
- **Tabernacle of Faith Community Outreach Center**
  - 515 South Road St., Elizabeth City, N.C. 27909
  - [www.tofcoc.org](http://www.tofcoc.org)
  - (252) 331-1397
  - Services Provided:
    - Emergency shelter
    - Educational and counseling programs
    - Soup kitchen
    - Life and job coaching
- **Tarboro Community Outreach, Inc.: Edgecombe County**
  - 701 Cedar Lane, Tarboro, N.C. 27886
  - (252) 823-8801
  - Services Provided:
    - Emergency shelter
    - Soup kitchen
    - Food pantry
    - Clothes closet
- **United Community Ministries, Inc.: Nash County**

- P.O. Box 2624, 341 McDonald Street, Rocky Mount, N.C. 27802
- <http://www.bassettcenter.org>
- (252) 985-1650
- Services Provided:
  - Residential transitional center for homeless families
  - Family resource center
  - Community shelter
  - Whole Life Program: shelter, empowerment groups, mental health counseling, job readiness training
  - Community pantry
  - Community Kitchen: 365 days/year
    - Times:
      - Monday-Friday: 10:30-11:30 a.m.
      - Saturday-Sunday: 1:00-2:00 p.m.
- **Union Mission of Roanoke Rapids: Halifax County**
  - 1310 Roanoke Ave., P.O. Box 968, Roanoke Rapids, N.C. 27870
  - <http://www.umrr.org>
  - (252) 537-3372
  - Services Provided:
    - Emergency shelter (men only)
    - Substance abuse services
- **Washington Area Inter-Church Shelter and Kitchen, Inc.: Beaufort County**
  - 105 Ridgewood Cir., Washington, N.C. 27889
  - (252) 946-0949
  - Services Provided:
    - Emergency shelter
    - Food pantry
- **Wesley Shelter, Inc.: Wilson County**
  - P.O. Box 1426, Wilson, N.C. 27894
  - (252) 291-2344
  - Services Provided:
    - Transitional homeless shelter
- **Wilson County Interfaith Services Hope Station: Wilson County**
  - P.O. Box 2164, Wilson, N.C. 27894
  - (252) 291-7278
  - Services Provided:
    - Food bank
    - Emergency shelter

## PIEDMONT AREA

- **Alamance County Community Services Agency: Alamance County**
  - 1946 A. Martin St., Burlington, N.C. 27217
  - <http://www.alamanceservices.org/>
  - (336) 229-7031
  - Services Provided:
    - Housing counseling
    - Rapid re-housing/homelessness prevention



- **Alamance Rescue Mission: Alamance County**
  - 129 N. Mebane St., Burlington, N.C. 27217
  - [www.piedmontrescuemission.org](http://www.piedmontrescuemission.org)
  - (336) 228-0782
  - Services Provided:
    - Shelter, food, clothing, and guidance for men
- **Alliance of AIDS Services: Durham County**
  - 1810 E. Main St., Durham, N.C. 27703
  - <http://www.aas-c.org>
  - (919) 596-9898
  - Services Provided:
    - Financial assistance for housing, utilities, bus tickets and other basic needs
    - Food pantry
    - Referrals to community resources
    - Family care home, including personal care, transportation to medical appointments and assistance with daily living.
- **Augsburg Lutheran Church: Forsyth County**
  - 845 W. 5<sup>th</sup> St., Winston-Salem, N.C. 27101
  - <http://www.augsburglutheran-ws.org>
  - (336) 722-8144
  - Services Provided:
    - Individual care and counseling ministry
- **Bethesda Center for the Homeless, Inc.: Forsyth County**
  - 930 N. Patterson Ave., Winston-Salem, N.C. 27101
  - <http://www.besthesdacenter.org/>
  - (336) 722-9951
  - Services Provided:
    - Emergency shelter
    - Support programs
    - Referrals to housing, job training, education, mental and physical health care
- **Cabarrus Cooperative Christian Ministry, Inc.**
  - P.O. Box 1717, 246 Country Club Dr., Concord, N.C. 28026
  - <http://www.cooperativeministry.com>
  - (704) 786-4709
  - Services Provided:
    - Food pantries
    - Samaritan House Night Shelter
    - Soup Kitchen
    - Transitional Housing
    - Daytime resource center
    - Financial assistance center
- **CVAN/Battered Woman's Program: Cabarrus County**
  - Concord, N.C.
  - (704) 788-1108
  - Services Provided:
    - 24 hour crisis line: (704) 788-2826
    - Emergency shelter and housing for women and children
- **Caring Services, Inc.: Guilford County**

- 102 Chestnut Dr., High Point, N.C. 27262
- <http://caringservices.org>
- (336) 886-5594
- Services Provided:
  - Emergency shelter for substance abusers and veterans
  - Transitional housing
  - Supported living
- **Centenary Methodist Church: Forsyth County**
  - 646 W. 5<sup>th</sup> St., Winston-Salem, N.C. 27101
  - [www.centenary-ws.org](http://www.centenary-ws.org)
  - (336) 724-6311
  - Services Provided:
    - Individual counseling
    - Financial and social services assistance
    - Food pantry
- **Charlotte Emergency Housing: Mecklenburg County**
  - 2410 The Plaza, Charlotte, N.C. 28205
  - <http://www.charlotteemergencyhousing.org>
  - (704) 335-5488
  - Services Provided:
    - Emergency shelter
    - Child care
    - Social work
    - Nursing services
    - Life skills training
    - Family counseling
- **Christians United Outreach Center: Randolph County**
  - 135 Sunset Ave., Asheboro, N.C. 27203
  - (336) 625-1500
  - Services Provided:
    - Daytime emergency shelter
- **Community Outreach Christian Ministries: Mecklenburg County**
  - 1222 Oaklawn Ave., Charlotte, N.C. 28206
  - <http://payton-place.org>
  - (704) 333-4280
  - Services Provided:
    - Case management in crisis situations
    - Breakfast served on weekends at Dorothy Day's Hospitality House (11 Spring Street)
- **Computer Training Partnership, Inc.: Johnston County**
  - P.O. Box 192, Clayton, N.C. 27520
  - [www.cptonline.org](http://www.cptonline.org)
  - (919) 412-6781
  - Services Provided:
    - 12 week program for Microsoft certification
      - GED/ diploma and computer experience required
- **Community Mental Health Clinic: Wake County**
  - 4020-102 Capital Blvd., Raleigh, N.C. 27604
  - <http://www.carolinacmhc.com>

- (919) 875-3211
- Services Provided:
  - Mental health counseling
  - Substance abuse counseling
  - Relationship conflict counseling
  - Anger management
- **Crisis Assistance Ministry: Mecklenburg County**
  - 500-A Spratt St., Charlotte, N.C. 28206
  - www.crisisassistance.org
  - (704) 371-3001
  - Services Provided:
    - Emergency financial assistance for rent and utilities
    - Free clothing and household items, including furniture and appliances
      - Referral form required: see website
- **Crisis Council, Inc.: Montgomery County**
  - 827 Ophir Ave., Troy, N.C. 27371
  - (910) 572-3749
  - Services Provided:
    - Emergency shelter for domestic violence and sexual assault victims
- **Crisis Intervention: Iredell County**
  - 906 5<sup>th</sup> St., Statesville, N.C. 28677
  - (704) 872-4045
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Domestic Violence Program: Alamance County**
  - P.O. Box 2192, Burlington, N.C. 27216
  - (336) 226-5982
  - Services Provided:
    - Family violence counseling and education
- **Durham Rescue Mission, Inc.: Durham County**
  - P.O. Box 11858; 1201 E. Main St., Durham, N.C. 27701
  - <http://www.durhamrescuemission.org>
  - (919) 688-9641
  - Services Provided:
    - Food pantry
    - Clothes closet
    - Safe shelter for men, women and families
    - Victory Program: 11-month program to combat homelessness
- **Employment Security Commission: Alamance County**
  - 2720 S. Mebane St., Burlington, N.C. 27215
  - www.ncesc.com
  - (336) 570-6800
  - Services Provided:
    - Job search assistance
    - Career information and planning
- **Energy Committed to Offenders: Mecklenburg County**
  - P.O. Box 33533, Charlotte, N.C. 28233

- [www.ecocharlotte.org](http://www.ecocharlotte.org)
- (704) 374-0762
- Services Provided:
  - Job and family counseling
  - Employment readiness workshop
  - Referrals to community partners
  - Career development and job retention counseling
  - Life skills and critical thinking counseling
- **Experiment in Self-Reliance, Inc.: Forsyth County**
  - 301-399 Dunleigh Ave., Winston-Salem, N.C. 27101
  - [www.eisr.org](http://www.eisr.org)
  - (336) 722-9400
  - Services Provided:
    - Individual case management
    - Transitional housing
- **Faith Seeds Community Re-Entry Coalition: Forsyth County**
  - 2290 Premire Park Lane, Winston-Salem, N.C. 27106
  - (336) 531-1700
  - Services Provided:
    - Job placement and counseling
    - Referrals to community services
    - Food, clothing, and rent assistance
- **Family Abuse Services of Alamance County**
  - 142 S. Lexington Ave., Burlington, N.C. 27215
  - [www.familyabuseservices.org](http://www.familyabuseservices.org)
  - (336) 228-6350
  - Services Provided:
    - Emergency night shelter
    - Transitional program
- **Family Services of the Piedmont.: Guilford County**
  - 315 E. Washington St., Greensboro, N.C. 27401
  - <http://www.thedebtdoc.com>
  - (336) 279-8955
  - Services Provided:
    - Emergency shelter
    - 24-hour domestic violence crisis line: (336) 273-7273
    - Community education
    - Group counseling
    - Male batterer's program
    - Victim services
- **Family Services of Davidson County**
  - 325 E. center St., Lexington, N.C. 27292
  - <http://www.fsdco.org>
  - (336) 279-8955
  - Services Provided:
    - Emergency shelter
    - 24-hour crisis line: (336) 243-1934
    - Counseling

- Crisis intervention
  - Abuser intervention
- **Family Services of High Point, Inc.: Guilford County**
  - 1401 Long St., High Point, N.C. 27262
  - [www.thedebtdoc.com](http://www.thedebtdoc.com)
  - (336) 889-6161
  - Services Provided:
    - Emergency shelter
    - Court advocacy
    - Support groups and counseling
    - Referrals for legal services
    - PEACE program for offenders
- **Family Violence and Rape Crisis Services: Chatham County**
  - P.O. Box 1105, Pittsboro, N.C. 27312
  - [www.fvrc.org](http://www.fvrc.org)
  - (919) 542-5445
  - Services Provided:
    - Emergency shelter
    - Intervention services
- **Genesis Home: Durham County**
  - 300 N. Queen St., Durham, N.C. 27701
  - [www.genesishome.org](http://www.genesishome.org)
  - (919) 683-5878
  - Services Provided:
    - Shelter and transitional housing
- **Goler Metropolitan AME Zion Church: Forsyth County**
  - 1435 E. 4<sup>th</sup> St., Winston-Salem, N.C. 27101
  - (336) 723- 2325
- **Greensboro Urban Ministry, Inc.: Guilford County**
  - 305 W. Lee St., Greensboro, N.C. 27406
  - [www.greensborourbanministry.org](http://www.greensborourbanministry.org)
  - (366) 271-5959
  - Services Provided:
    - Emergency shelter
    - Food pantry
    - Clothes closet
- **Harbor, Inc.: Johnston County**
  - 1149 Buffalo Rd., Smithfield, N.C. 27577
  - [www.harborshelter.org](http://www.harborshelter.org)
  - (919) 938-3566
  - Services Provided:
    - Domestic violence shelter
    - Transitional home services
    - Transportation
- **Harvest Center: Mecklenburg County**
  - 1800 Brewton Dr., Charlotte, N.C. 28297
  - (704) 333-4280
  - Services Provided:

- Day shelter
  - Clothes closet
  - vouchers
- **Helping Hand Mission: Wake County**
  - Locations:
    - 623 Rock Quarry Rd., Raleigh, N.C. 27610
      - (919) 829-8048
    - 414-C Old Apex Rd., Cary, N.C. 27511
      - (919) 481-1411
    - 102 E. 3<sup>rd</sup> St., Wendell, N.C. 27591
      - (919) 365-0757
    - 501 New Bern Ave., Raleigh, N.C. 27601
    - 9 S. Pine St., Wendell, N.C. 27591
  - Services Provided:
    - Food baskets
    - Clothes closet
    - Weekend soup kitchen
    - Transitional housing for families with children
- **Highland Presbyterian Church: Forsyth County**
  - 2380 Coverdale Ave., Winston-Salem, N.C. 27101
  - [www.highlandpres.org](http://www.highlandpres.org)
  - (336) 724-6303
  - Services Provided:
    - Community Care Center: free or reduced-fee medical and dental care
    - Winston-Salem Rescue Mission (<http://www.wsrescue.org>)
      - 90 day or more shelter
      - Counseling services
      - Transformation program
      - Work therapy
      - Financial management
      - Long-term drug and alcohol recovery center
- **Home Moravian Church: Forsyth County**
  - 529 S. Church St., Winston-Salem, N.C. 27101
  - <http://www.homemoravian.org>
  - (336) 722-6171
  - Services Provided:
    - Crisis Control Ministry: provides clothing, counseling, food and medications
    - Crisis shelter and meals
    - AIDS Care Service
    - Soup kitchen
    - Residential drug and alcohol abuse recover program
      - Counseling, job assistance, life skills
- **Hope House Foundation: Mecklenburg County**
  - P.O. Box 61, Huntersville, N.C. 28070
  - <http://www.hopehousefoundation.org>
  - (704) 992-1902
  - Services Provided: for women and children
    - Shelter

- Learning Center
  - Medical and dental care
  - Legal services and referrals
  - Life skills classes
- **Hoskins Park Ministries: Mecklenburg County**
  - 107 Cromer St., Charlotte, N.C. 28208
  - <http://hoskinspark.org>
  - (704) 391-3303
  - Services Provided:
    - Shelter
    - Food pantry
- **I Care, Inc.: Iredell County**
  - P.O. Box 349, Statesville, N.C. 28677
  - (704) 872-8141
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Inter-Faith Food Shuttle: Wake County**
  - P.O. Box 14638, Raleigh, N.C. 27620
  - <http://www.foodshuttle.org>
  - (919) 250-0043
  - Services Provided:
    - Food preparation and delivery services for hunger relief
    - Culinary Job Training Program: 11-week program for adults with life challenges
      - Job placement and retention assistance
- **Life Line Outreach: Vance County**
  - 2014 Raleigh Rd., Henderson, N.C. 27536
  - (252) 438-2098
  - Services Provided:
    - Emergency shelter
- **Literacy Council of Wake County**
  - 916 W. Morgan St., Raleigh, N.C. 27603
  - [www.wakeliteracy.org](http://www.wakeliteracy.org)
  - (919) 787-5559
  - Services Provided:
    - Provides adults with one-on-one literacy training
    - Life skills program
    - Workplace literacy program
- **Local Transit Providers**
  - Capital Area Transit
    - (919) 828-7228
    - [www.raleighnc.org](http://www.raleighnc.org)
  - Cary Town C-Tran
    - (919) 481-2020
    - [www.townofcary.org](http://www.townofcary.org)
  - Chapel Hill Transit
    - (919) 968-2769
    - [www.ci.chapel-hill.nc.us](http://www.ci.chapel-hill.nc.us)

- Charlotte Area Transit System
  - [www.charmeck.org/Departments/CATS/Home.htm](http://www.charmeck.org/Departments/CATS/Home.htm)
- Durham Area Transit Authority
  - (919) 515-3282
  - [Data.durhamnc.gov/](http://Data.durhamnc.gov/)
- NCSU Wolfline
  - (919) 515-9653
  - [www2.acs.ncsu.edu/trans/transportation/wolfline/](http://www2.acs.ncsu.edu/trans/transportation/wolfline/)
- **Open Door Clinic: Wake County**
  - 1390 Capital Blvd., Raleigh, N.C. 27603
  - <http://www.urbanmin.org>
  - (919) 832-0820
  - Services Provided:
    - Medical care for the uninsured and indigent (by appointment only)
      - Full pharmacy services with free or reduced cost prescriptions
      - Free care from physicians, nurses, pharmacists, interpreters and screeners
    - Food pantry
- **Orange County Literacy Council**
  - 200 N. Greensboro St., Carrboro, N.C. 27510
  - [www.orangeliteracy.org](http://www.orangeliteracy.org)
  - (919) 933-2151
  - Services Provided:
    - Free individual instruction for adults to improve literacy skills in reading, writing, basic math and GED preparation
- **Orange/Durham Coalition for Battered Women**
  - P.O. Box 51848, Durham, N.C. 27717
  - (919) 929-7122
  - Services Provided:
    - Emergency shelter
    - Help lines:
      - Durham: (919) 683-8628
      - Chapel Hill: (919) 929-0749
      - Hillsborough: (919) 732-2796
- **Piedmont HIV Health Care Consortium: Durham County**
  - 311 W. Main St., Durham, N.C. 27701
  - [www.piedmonthconsortium.org](http://www.piedmonthconsortium.org)
  - (919) 682-3998
  - Services Provided:
    - Serving Chatham, Durham, Franklin, Granville, Lee, Orange, Person, Vance and Warren Counties
    - Housing opportunities for persons with AIDS
    - Bridges to good health and treatment
- **Prodigals Community: Forsyth County**
  - P.O. Box 12451, Winston-Salem, N.C. 27177
  - [www.prodigals.org](http://www.prodigals.org)
  - (336) 785-0770
  - Services Provided:
    - 15-month residential recovery program for drug and alcohol addiction



- **Raleigh Rescue Mission: Wake County**
  - 314 E. Hargett St., Raleigh, N.C. 27601
  - [www.raleighrescue.org](http://www.raleighrescue.org)
  - (919) 828-9014
  - Services Provided:
    - Emergency overnight shelter
    - Recovery and rehabilitation services
    - Medical and mental health services
    - Adult educational center
- **Residential Treatment Services of Alamance County**
  - 711 Hermitage Rd., Burlington, N.C. 27215
  - (336) 438-2030
  - Services Provided:
    - Substance abuse rehabilitation
    - Mental health services
- **Rowan Helping Ministries**
  - P.O. Box 4026, Salisbury, N.C. 28145
  - [Rowanhelpingministries.org](http://Rowanhelpingministries.org)
  - (704) 637-6838
  - Services Provided:
    - Financial assistance for utilities and evictions
    - Food pantry
    - Life coaching
    - Soup kitchen
    - Overnight shelter
    - Life skills for shelter residents
- **Serenity House, Inc.: Cabarrus County**
  - P.O. Box 1627, Concord, N.C. 28206
  - (704) 786-8722
  - Services Provided:
    - Alcohol and drug treatment facility
- **Uptown Day Shelter: Mecklenburg County**
  - 1210 N. Tryon St., Charlotte, N.C. 28236
  - (704) 334-3187
  - Services Provided:
    - Day shelter
    - Emergency shelter
    - Meals
    - Clothes closet
    - Personal care items
- **Urban Ministries of Durham, Inc.**
  - 410 Liberty St., Durham, N.C. 27702
  - (919) 682-0538
  - Services Provided:
    - Emergency shelter
    - Direct substance abuse services
- **Urban Ministry Center: Mecklenburg County**
  - 945 N. College St., Charlotte, N.C. 28206

- (704) 347-0278
- Services Provided:
  - Emergency shelter
- **Weaver House Night Shelter: Guilford County**
  - 305 W. Lee St., Greensboro, N.C. 27406
  - (336) 271-5985
  - Services Provided:
    - Emergency shelter

## WESTERN N.C.

- **Blue Ridge Community Action: Caldwell County**
  - 107 E. Norwood St., SW, Lenoir, N.C. 28644
  - (828) 754-9085
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Catherine H. Barber Memorial Shelter, Inc.: Wilkes County**
  - 86 Sparta Rd., N. Wilkesboro, N.C. 28659
  - (336) 838-7120
  - Services Provided:
    - Overnight shelter
    - Laundry facilities
    - Bathing facilities
- **Cherokee County Information and Referral**
  - (704) 837-2467
  - Services Provided:
    - Referral to community resources
- **Christian Ministries: Buncombe County**
  - 30 Cumberland Ave., Asheville, N.C. 28801
  - [www.abccm.org](http://www.abccm.org)
  - (828) 259-5300
  - Services Provided:
    - Emergency shelter: employed men only
    - Food assistance
    - Crisis ministry
- **CJPP/Cherokee County Intermediate Offender Resource Center**
  - 75 Peachtree St., Murphy N.C. 28906
  - (828) 837-4423
- **CJPP/Swain County Resource Networking Center**
  - P.O. Box 2321, Bryson N.C. 28713
  - (828) 488-8236
- **Clay County Department of Social Services**
  - P.O. Box 147, Haynesville, N.C. 28904
  - (828) 389-6301
  - Services Provided:
    - Housing assistance
    - Educational assistance

- Self-sufficiency services
- **Community Action: Henderson County**
  - P.O. Box 685, Hendersonville, N.C. 28793
  - (828) 692-2255
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Community Action Opportunities: Buncombe County**
  - 25 Gaston St., Asheville, N.C. 28806
  - [www.communityactionopportunities.org](http://www.communityactionopportunities.org)
  - (828) 252-2495
  - Services Provided:
    - Job training and search assistance
- **Community Corrections Office: Cherokee County**
  - 21 Peachtree St., Murphy, N.C. 28906
  - (828) 837-6316
- **Community Services: Cherokee County**
  - P.O. Box 478, Murphy, N.C. 28906
  - (828) 837-6810
  - Services Provided:
    - Emergency shelter
    - Food pantry
- **Corner Ministries: Rutherford County**
  - P.O. Box 327, Henrietta, N.C. 28706
  - (828) 657-5331
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Crossroads: Haywood County**
  - P.O. Box 732, Waynesville, N.C. 28706
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Dillard House: Watauga County**
  - 356 Old Turnpike Rd., Boone, N.C. 28607
  - [www.dillardhouse.com](http://www.dillardhouse.com)
  - (828) 963-4842
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Emergency Communication: Ashe County**
  - P.O. Box 395, Jefferson, N.C. 28640
  - [www.ashecountygov.com](http://www.ashecountygov.com)
  - (336) 219-2603
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Emergency Management: Avery County**

- P.O. Box 581, Newland, N.C. 28657
- www.averycounty.com
- (828) 733-8210
- Services Provided:
  - Emergency shelter
  - Food assistance
- **Emergency Management: Cherokee County**
  - Peachtree St., Murphy, N.C. 28906
  - (828) 37-2724
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Emergency Management: Clay County**
  - P.O. Box 720, Waynesville, N.C. 28904
  - (828) 389-8111
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Emergency Management: Cleveland County**
  - P.O. Box 2232, Shelby, N.C. 28151
  - www.clevelandcounty.com
  - (704) 739-7256
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Family Resources of Rutherford County**
  - P.O. Box 845, Spindale, N.C. 28160
  - www.frrc.org
  - (828) 286-3411
  - Services Provided:
    - Emergency shelter for victims of domestic violence
- **First Call for Help: Buncombe County**
  - (828) 252-4357
  - Services Provided:
    - Referral to community resources
- **First Step Farm of Western N.C. Inc.: Buncombe County**
  - P.O. Box 1450, Chandler, N.C. 28715
  - (828) 667-0587 for men; (828) 667-0803 for women
  - Services Provided:
    - Emergency shelter upon referral by mental health provider
- **Flynn Christian Home: Burke County**
  - 721 West Union St., Morganton, N.C. 28655
  - (828) 437-9491
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Four Square Community Action, Inc.: Graham County**
  - P.O. Box 209, Andrews, N.C. 28901

- (828) 321-4475
- Services Provided:
  - Emergency shelter
  - Food assistance
- **Helping Hand Fund: Cleveland County**
  - P.O. Box 1335, Kings Mountain, N.C. 28086
  - (704) 482-0375
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Highlands Literacy Council: Macon County**
  - 348 S. 5<sup>th</sup> St., Highland, N.C. 28741
  - <http://www.hcliteracy.org>
  - (828) 526-9938
  - Services Provided:
    - Adult literacy program and tutoring
    - English as a Second Language tutoring
    - GED Program
- **Home Sobriety Program: Swain County**
  - 84 Cullasia Rd., Bryson City, N.C. 28713
  - (828) 488-3452
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Hospitality House of Boone: Watauga County**
  - 302 W. King St., Boone, N.C. 28607
  - (828) 264-1237
  - Services Provided:
    - Emergency shelter
    - Soup kitchen
- **Hurlburt-Johnson Home: Cherokee County**
  - 73 Blumenthal St., Murphy, N.C. 28906
  - (828) 837-9230
  - Services Provided:
    - Emergency shelter
- **JobLink Career Centers: Allegheny, Ashe, Avery, Mitchell, Watauga, Wilkes and Yancey Counties**
  - Allegheny County:
    - 115 Atwood St., Ste. A, Sparta, N.C. 28675
    - (336) 372-9675
  - Ashe County:
    - 626 Ashe Central School Rd., Unit 6, Jefferson, N.C. 28640
    - (336) 982-5627
  - Avery County:
    - 175 Linville St., Newland, N.C. 28657
    - (828) 733-3901
  - Mitchell County:
    - 100 Kim Thickets Rd., Spruce Pine, N.C. 28777
    - (828) 765-7758

- Watauga County:
  - 207 Winkler's Creek Rd., Boone, N.C. 28607
  - (828) 265-5385
- Wilkes County:
  - 312 Wilkesboro Ave., N. Wilkesboro, N.C. 28659
  - (336) 651-2540
- Yancey County:
  - 1019 U.S. Hwy. 19E, Burnsville, N.C. 28714
  - (828) 682-6618
- Services Provided:
  - Career planning
  - Job training
- **Lenoir Soup Kitchen: Caldwell County**
  - 113 College Ave., SW, Lenoir, N.C. 28645
  - (828) 758-1411
- **Macon County Literacy Council**
  - 45 Church St., Franklin, N.C. 28734
  - (828) 369-6983
  - Services Provided:
    - Reading and writing tutoring for adults
- **McDowell Mission Ministry**
  - P.O. Box 297, Marion, N.C. 28752
  - [www.mcdowellmission.com](http://www.mcdowellmission.com)
  - (828) 689-3981
  - Services Provided:
    - Emergency shelter
    - Food assistance
    - Clothes closet
- **Ministry Seven Mission: Henderson County**
  - P.O. Box 1512, Hendersonville, N.C. 28793
  - [www.hendersonvillerescuemission.net](http://www.hendersonvillerescuemission.net)
  - (828) 697-1354
  - Services Provided:
    - Emergency shelter
    - Food assistance
    - Medical assistance
    - GED Program
    - Clothes closet
    - Recovery program
- **Mountain Projects, Inc: Jackson County**
  - 2251 Old Balsam Rd., Waynesville, N.C. 28786
  - [www.mountainprojects.org](http://www.mountainprojects.org)
  - (828) 452-1447
  - Services Provided:
    - Job search assistance and training
    - Emergency shelter
    - Food assistance
    - Housing search assistance

- Substance abuse treatment
- **OTTARI Ministries: Buncombe County**
  - 39 Ottari Rd., Asheville, N.C. 28804
  - (828) 258-3598
  - Services Provided:
    - Emergency shelter for recovering substance abusers
    - Food assistance
- **Oxford Home for Women: Buncombe County**
  - 95 Church St., Asheville, N.C. 28801
  - (828) 258-1560, (828) 255-5638
  - Services Provided:
    - Emergency shelter
- **Oxford Home for Men: Burke County**
  - 250 N. Anderson St., Morganton, N.C. 28655
  - (828) 433-8075
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Program for Progress: Macon County**
  - 350 Orchard View Dr., Franklin, N.C. 28744
  - <http://www.mppnhc.org>
  - (828) 524-4471
  - Services Provided:
    - Self-sufficiency program, including educational and scholarship opportunities
    - Individual case management
- **Rainbow Sharing House: Jackson County**
  - P.O. Box 1908, Sylva, N.C. 28779
  - (828) 631-4488
- **Reach, Inc.: Cherokee County**
  - 84 Valley River Ave., Murphy, N.C. 28906
  - (828) 835-3434
  - Services Provided:
    - Family violence assistance
- **Rutherford Halfway House**
  - 412 Maryland Ave., Spindale, N.C. 28610
  - (828) 245-6112
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Salvation Army: Haywood County**
  - P.O. Box 358, Waynesville, N.C. 28786
  - (828) 456-7111
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Serenity Farm: Watauga County**
  - 8043 U.S. Hwy. 221, Blowing Rock, N.C. 28605
  - (828) 295-3113

- Services Provided:
    - Emergency shelter
    - Food assistance
    - Substance abuse treatment
- **Sharing House: Transylvania County**
  - Oakdale & Duckworth Ave., Brevard, N.C. 28712
  - [www.sharinghouse.org](http://www.sharinghouse.org)
  - (828) 884-2866
  - Services Provided:
    - Emergency shelter
    - Food assistance
    - Crisis assistance
    - Clothing closet
    - Loan fund
- **Shelter Home: Caldwell County**
  - 515 Scroggs St. NW, Lenoir, N.C. 28645
  - [Shelterhomecc.org](http://Shelterhomecc.org)
  - (828) 758-0888
  - Services Provided:
    - Emergency shelter
    - Meals
    - Referrals to other agencies
- **Sheltered Home: Cleveland County**
  - P.O. Box 2053, Shelby, N.C. 28151
  - (704) 484-4900
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Sojourner House for Women: Buncombe County**
  - 222 S. French Broad Ave., Asheville, N.C. 28805
  - (828) 254-5481
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Swain/Qualla SAFE Houses: Swain County**
  - P.O. Box 1416, Bryson City, N.C. 28713
  - (828) 488-9038
  - Services Provided:
    - 24 hour crisis line
    - Emergency shelter for families
    - Support groups and counseling
    - Food bank
- **Transylvania Literacy Council**
  - P.O. Box 1804, Brevard, N.C. 28712
  - (828) 862-3524
  - Services Provided:
    - Adult literacy assistance
- **United Way: Buncombe County**



- 50 S. French Broad Ave., Asheville, N.C. 28801
- [www.unitedwayabc.org](http://www.unitedwayabc.org)
- (828) 255-0696
- Services Provided:
  - Referrals for emergency shelter
- **United Way: Burke County**
  - P.O. Box 804, Morganton, N.C. 28655
  - [www.bcuw.org](http://www.bcuw.org)
  - (828) 433-0681
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Vocational Rehabilitation Service: Buncombe County**
  - 529 Tunnel Road, Asheville, N.C. 28805
  - (828) 837-6810
- **W.A.M.Y. Community Action, Inc.: Watauga County**
  - 152 Southgate Dr., Ste. 2, Boone, N.C. 28607
  - (828) 264-2421
  - Services Provided:
    - Job training
    - Emergency shelter
    - Food assistance
- **Western Carolina Community Action: Transylvania County**
  - 98 E. Morgan St., Brevard, N.C. 28712
  - [www.wcca.net](http://www.wcca.net)
  - (828) 884-3219
  - Services Provided:
    - Emergency shelter
    - Food assistance
- **Western Carolina Rescue Mission: Buncombe County**
  - 225 Patton Ave., Asheville, N.C. 28802
  - [www.westerncarolinarescue.org](http://www.westerncarolinarescue.org)
  - (828) 254-0471
  - Services Provided:
    - Emergency shelter
    - Soup kitchen
    - Food bank
    - Job training and networking
- **Yadkin Valley Economic Development District, Inc.: Swain County**
  - P.O. Box 309, Boonville, N.C. 27011
  - <http://www.yveddi.com>
  - (828) 367-7251
  - Services Provided:
    - Emergency shelter
    - Food assistance
    - Self-sufficiency program
    - Job search and transportation services
    - Grants for school, housing, clothing, counseling, etc.

- **Yoke Fellow Christian Service Center: Caldwell County**
  - 1602 NW Harper Ave., Lenoir, N.C. 28645
  - (828) 754-7088
  - Services Provided:
    - Food bank
    - Clothes closet
    - Household goods